

Planned Power Outage – June 16, 2019

Town of Lunenburg, Town of Mahone Bay, and Riverport

We're making system upgrades to improve service reliability for customers in Lunenburg, Mahone Bay, Riverport and surrounding areas.

An 8-hour planned power outage is required to safely carry out this work. The outage is scheduled to impact the area in the early morning hours of **Sunday, June 16 from 1 a.m. to 9 a.m.**

Q – How long will it take to complete this work?

A – An 8-hour planned power outage is required to safely carry out this work. The date and time were selected to minimize disruptions for customers as much as possible, and we are providing advance notice to customers.

Q – Why is this work being done?

A – This work will increase the reliability of our service. Parts of the power system equipment in this area are old and in need of replacement. Once completed, these upgrades will strengthen the overall system and help reduce the occurrence of unplanned outages due to equipment failure in this area.

Nova Scotia Power invests approximately \$100 million each year on system upgrades, maintenance and improvements to increase service reliability for customers. This work is part of a \$1.9 million investment to increase service reliability in the area over the past year.

Q – Will food in my fridge or freezer spoil during this time?

A – During extended outages you may wonder about food safety. Here are some tips from the Canadian Food Inspection Agency:

- Freezing stops the growth of bacteria. Do not open the refrigerator or freezer door unless absolutely necessary in order to maintain the cold temperature.
- A full freezer will keep food frozen for about 48 hours. A freezer that is half full will keep food frozen for about 24 hours.
- An unopened refrigerator will keep food cold for about 4 hours.
- If available, add ice to the refrigerator to keep the food at a safe temperature if the power will be out for long periods of time.

Customers can contact their local electric utility for more information.